

# COOKIE POLICY

Version: EACP\_8\_9\_2026

Eagle Africa Insurance Brokers Limited

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# COOKIE POLICY

Eagle Africa Insurance Brokers Limited

*Effective date: [insert publication date]*

## 1. Introduction

Eagle Africa Insurance Brokers Limited ("we", "us", "our") operates this website. This Cookie Policy explains the small number of cookies and similar technologies that this website uses, and the choices available to you in relation to them. It should be read alongside our Privacy Policy and our Terms and Conditions.

We process personal data in accordance with the Kenya Data Protection Act, 2019 and the regulations made under it. Where a cookie or similar technology involves the processing of personal data for a purpose that is not strictly necessary, we obtain your consent before it is placed.

## 2. What cookies are

Cookies are small text files placed on your device when you visit a website. They allow the site to recognise your device, remember your preferences, and operate securely.

We also use similar technologies, including browser local storage and third-party embedded content. In this policy, "cookies" refers to all of these technologies.

## 3. What this website uses

**This website does not set any cookies when you first arrive on it.** Simply browsing our pages places no cookie on your device.

We do not use:

- I. advertising or retargeting cookies;
- II. social media tracking pixels;
- III. web analytics or audience measurement tools;
- IV. profiling or automated decision-making;
- V. any cookie that follows you to other websites.

We do not sell or share cookie-derived data with advertisers or data brokers.

The only storage this website places on your device is described in the table below.



| Name                  | Provider     | Purpose                                                                                                                                                                | Type                          | Approx. duration                   | Consent required                  |
|-----------------------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|------------------------------------|-----------------------------------|
| _GRECAPTCHA           | Google       | Distinguishes human users from automated bots so that our inquiry form cannot be abused to send spam                                                                   | Strictly necessary (security) | Up to 6 months                     | No — exempt as strictly necessary |
| rc::a, rc::b, rc::c   | Google       | Supports the reCAPTCHA challenge above (browser local storage)                                                                                                         | Strictly necessary (security) | Session to persistent              | No — exempt as strictly necessary |
| Inquiry form contents | Eagle Africa | The details you type into the inquiry form are held in browser memory only, for the duration of that form being open, so that they are not lost if the page re-renders | Strictly necessary            | Until you close or submit the form | No                                |

These are placed **only after you choose to open the "Make an Inquiry" form**. If you never open that form, none of them are ever set.

#### 4. Third-party services

When you use certain features, your browser connects directly to third parties. Those third parties operate under their own privacy policies, which we do not control.

| Third party        | When your browser contacts it                    | What it may receive                                                                                                                                                 |
|--------------------|--------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Google (reCAPTCHA) | Only when you open and complete the inquiry form | Your IP address, browser details, and your interaction with the challenge. Google may also set its own cookies, such as NID or CONSENT, within Google's own domain. |
| Google Fonts       | When any page loads                              | Your IP address and browser details, in order to serve the typefaces this site displays. No cookie is placed by us.                                                 |
| Cloudflare (cdnjs) | When any page loads                              | Your IP address and browser details, in order to serve the icon set this site displays. No cookie is placed by us.                                                  |

Google's reCAPTCHA is governed by the Google Privacy Policy and Terms of Service.

**Transfers outside Kenya.** Google and Cloudflare process data on infrastructure that may be located outside Kenya, including in the United States. We rely on the safeguards and certifications those providers publish for such transfers, and we limit what we send them to the minimum necessary to display the website and secure our inquiry form. We do not transmit the contents of your inquiries to these providers other than as described above.

## 5. Your choices

Because this website places no analytical, advertising, or profiling cookies, we do not currently operate a cookie consent banner or a "Cookie Settings" control. Should we introduce any such cookie in future, this policy will be updated and an appropriate consent mechanism will be put in place before the cookie is used.

You retain full control through your browser. Most browsers let you:

- I. block all cookies, or only third-party cookies;
- II. delete cookies and stored data already on your device;
- III. be notified before a cookie is placed;
- IV. browse in a private or incognito mode, in which stored data is discarded when you close the window.

These controls are found in your browser's settings or help menu. Blocking strictly necessary cookies may prevent the inquiry form from working, as we would be unable to verify that a submission is genuine. Browsing and reading all content on this website is unaffected.

You may also decline to use the inquiry form entirely and instead contact us by telephone or email using the details in section 7.

## 6. Changes to this policy

We may update this Cookie Policy to reflect changes in technology, regulation, or how the website operates. Any revised policy will be posted on this page with an updated effective date.

## 7. Contact us

If you have questions about this Cookie Policy, or wish to exercise any of your rights as a data subject, contact us at:

**Eagle Africa Insurance Brokers Limited**

Eagle Africa Centre, Longonot Road, Upper Hill, Nairobi

Telephone: +254 722 201237

Email: [eagleafrica@eagleafrica.co.ke](mailto:eagleafrica@eagleafrica.co.ke)

Approved by: FESTED NWANIA

Signature: 

Date: 8<sup>th</sup> SEPTEMBER 2026